

Training Terms and Conditions

1. Enrollment

1.1 Every student must enroll and pay the fees appropriate to their course of choice. No person shall be deemed to be an enrolled student unless:

1.1.1 they have completed the registration AND

1.1.2 met the liability for the relevant fees

1.2 By registering for an education event the student undertakes to observe the Krannich Solar Training Terms and Conditions (including all current published Policies, Codes and Regulations). Students are responsible for informing Krannich Solar Training of any changes to the information provided on enrollment.

1.3 Enrollment is on first come – first served basis until class is full. A seat can be reserved with a 50% deposit. Payment in full is expected within 2 weeks of training start date.

1.3.1 Reschedules – Students may reschedule a course not later than 2 weeks prior to the training start date. Only one reschedule is allowed within 6 months of rescheduled training. All reschedules incur a \$25 service charge.

1.3.2 Cancellations – Students may cancel with a full refund not later than 30 days prior to the training start date. A \$25 service charge will be withheld.

1.4 Class size is limited to provide the highest quality educational experience for all participants

If cancellation occurs less than 30 days to the training start date:

Cancellation Period	Cancellation fee
Less than 1 week	NO REFUND
2 weeks – 1 week	\$75 / NO RESCHEDULE ALLOWED
2 weeks – 4 weeks	\$50 OR Reschedule
If cancelled not later than 30 days before training start date	Full refund less \$25 service charge

1.5 No shows are not entitled to a refund or a reschedule. Failure to attend a scheduled class without a written notice prior to the start date of the course will be considered a "no show" and will result in forfeiture of the full course price.

2. Learning Commitment and Attendance

Students enrolling in courses at Krannich Solar are entering into a partnership to further their education and training. Students are expected to take full advantage of the opportunities for learning and study. It is expected that students will attend scheduled classes regularly and on time. If an absence occurs, it is the responsibility of the student to make up all missed work. Students, who must withdraw from a class, will receive credit for work completed and may complete the course at a later date with instructor approval. Attendance will be tracked and maintained.

3. Course Content/Changing Contents of Courses

Students should satisfy themselves from reading the available information that the particular course they have chosen meets their requirements before commencing the course. Krannich Solar updates and adds to the course content on a regular basis to keep the material current with the industry growth and development. The Syllabus and Agenda reflect the most current course information.

4. Cancellations

Krannich Solar reserves the right not to run courses where the number of students is considered insufficient. The Company reserves the right to postpone training in the event of natural disasters, Acts of God, labor disputes, or equipment failure for a maximum of 30 days. Students will be duly notified.

While Krannich Solar will make its best efforts to notify students in the event that any class has been canceled or postponed, it is the student's responsibility to contact the Krannich Office to confirm their attendance at least two business days before the scheduled course date. The Company will not be held and is not responsible for student's travel, lodging, incidental expenses or other losses or damages incurred if the student does not confirm their attendance in the class, and the class has been cancelled or postponed.

5. Fees

All fees are payable upon registration. Students who do not meet their obligation to pay fees at registration will forfeit their seat in the course. A seat can be reserved with a 50% deposit. Payment in full is expected within 2 weeks of training start date.

6. Equal Opportunities

Krannich Solar is committed to promoting equality of opportunity for all its students and staff in all aspects of the company's activities to ensure that no-one is discriminated against on the grounds of race, color, religion, sex, marital status, disability, age, social position or sexual orientation.

7. Disability

7.1 Krannich Solar treats applications from students with disabilities on the same grounds as all applicants, taking into account the difficulties they may encounter.

7.2 Potential applicants are encouraged to call the company, prior to enrolment, to discuss the facility accommodations with the Office Administrator. The Office Administrator can assist applicants to assess the facilities available for them and provide advice in relation to both internal and external sources of support.

8. The Learning/Working Environment

8.1 Krannich Solar operates a no-smoking policy and smoking is prohibited in all buildings. Students are required to comply with the policy.

8.2 Trash bins are placed strategically throughout the facilities' premises. Students are requested to assist in ensuring that all trash is placed in these bins in order to maintain a trash free, safe and healthy working environment.

8.3 Students are expected to contribute to the maintenance of a suitable physical learning environment by treating all facility buildings and property with due care and respect.

9. Safety and Health

9.1 All users of the Company facilities share a responsibility for safety and therefore there is a need for students:

9.1.1 To take personal responsibility for the safety and health of themselves and others

9.1.2 To observe safe standards of behavior, dress, protective clothing and footwear as required

9.1.3 To familiarize themselves with the safety requirements of their course

9.1.4 Not to interfere with equipment or materials provided to promote safety and health.

9.2 All fire regulations and instructions must be complied with fully. Students should familiarize themselves with the details found on notices and instructions during the introduction.

9.3 Any student willfully misusing, neglecting, damaging or interfering with devices provided for fire protection and safety and health will be liable to disciplinary action.

10. Confidentiality Obligations

All personal information is to be treated as confidential by the employees, contactors and students and should not be discussed or disclosed, except as required by law.



11. Company Resources

Krannich Solar provides its employees and instructors as instructional resources to Students/Clients only for the purpose of training with Krannich Solar. As a Student or Client of the Company, you agree to not hire or utilize (as an employee or contractor) the services of any present or former Krannich Solar personnel or cause the hiring or utilization of Krannich Solar personnel by a third party, except when such hiring or utilization is done under an employment agreement with the Company. The parties agree that if such hiring or utilization takes place, Krannich Solar will have been damaged, but that the amounts of damages are difficult to measure. Accordingly, the parties agree that if Student or Client violates this paragraph, Student or Client will pay Krannich Solar \$50,000.00 as liquidated damages.

12. Course of Study

Krannich Solar Training solar programs will not train the student to become an electrician. Those students that are not already licensed to perform electrical work are advised to partner with, hire, or work with those who are appropriately licensed.

Courses are designed for people with basic knowledge of the National Electric Code and standard rules and procedures. Students unfamiliar with the code and taking solar PV courses must accept the fact that their lack of professional experience may lead to difficulty learning the course material.

Taking a course at Krannich Solar does not confer a Professional License. Students are directed to their State Contractor Licensing Board to learn the licensing requirements for their state. Students are further advised to contact their local Public Utilities Commission and any other state or local agencies involved with the policies and regulations of solar equipment installation & sales, in order to comply with any additional requirements for performing such work.

Most of Krannich Solar educational events are registered and/or approved by various State Electrical Boards, NABCEP or other entities requiring professional continuing education. It is the Student/Client responsibility to check and confirm with Krannich Solar the continuing education credits with respect to their needs.

13. These Terms and Conditions of Study, together with Krannich Policies, Codes and Regulations referred to herein, represent the entire policy of the Company.



General inquiries and correspondence should be addressed to:

Krannich Solar Training

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Mt Laurel, NJ 08054

Business Hours Information:

M-F 8:00AM – 5:00PM

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Disability Statement

Krannich Solar is committed to ensuring that people with disabilities and people with learning difficulties are treated fairly. We will, therefore, make reasonable adjustments to ensure that students with disabilities are not substantially disadvantaged.